

Booking conditions (English)

These reservation conditions apply to reservations made directly with Quinta do Cano B&B, hereinafter referred to as Celebrepositivo Unipessoal lda.

For reservations made with another booking site, you must consult them.

Article 1: Reservation

- 1.1 The prices apply per night, per room and do not include breakfast, dinner or other refreshments.
- 1.2 The customer who has made a reservation by internet, e-mail or telephone hereby accepts the general terms and conditions of sale.
- 1.3 A reservation cannot be contested, except under the conditions stated in Article 2.
- 1.4 When booking, a 50% deposit is required, to be paid within 7 days. The reservation is only final after the deposit has been paid.

Article 2: Cancellation

- 2.1 All additional costs are payable to Célebrepositivo Unipessoal Lda.
- 2.2 Every reservation for which the customer has received confirmation from Quinta do Cano B&B (by telephone, e-mail or internet) automatically means that a customer file has been opened and maintained.
- 2.3 Any cancellation must be made in writing (by email or post).
- 2.4 Reservations can be cancelled free of charge up to 14 days before the day of arrival. If you cancel outside this period, 50% of the total amount will be charged.

Article 3: No-Show

In the event that the customer does not arrive on the indicated day of arrival, he will owe the entire amount of the reservation to Célebrepositivo Unipessoal Ltd.

Article 4: Change of a reservation

- 4.1 A change to the reservation is possible without costs if Quinta do Cano B&B is informed no later than 15 days before the date of arrival.
- 4.2 We cannot guarantee availability for changes. If a change is not possible or in the event of no availability, the customer will be held to his original reservation and fees.
- 4.3 In the event that the customer wishes to cancel his reservation, the conditions referred to in Article 2 apply.